



merSETA

MANUFACTURING, ENGINEERING
AND RELATED SERVICES SETA

The merSETA is the Manufacturing, Engineering and Related Services Education and Training Authority established through the Skills Development Act. This SETA encompasses the metal and engineering, auto manufacturing, motor retail, tyre manufacturing and plastics industries.

We have excellent opportunities for the following professionals to join Client Services Division:

CLIENT LIAISON ADMINISTRATOR (B5)

Salary Level (Min. to Mid): R271 177.00 – R319 989.00 ctc pa
FIXED TERM CONTRACT ALIGNED TO THE SETA LICENCE TERM

Gauteng North (X1)

Western Cape (X1)

Prime Focus: The Client Liaison Administrator will provides comprehensive administration, secretarial support and coordination services to the regional office, central administration and regional stakeholders so as to ensure that training and development initiatives in the region are appropriately facilitated.

Duties include:

1. Implement administrative procedure and system required to facilitate all learning programs including apprenticeships, learnerships, skills programs, learners and grants according to laid down processes and procedures as defined by criteria.
2. Ensure provision of high level quality services to clients and stakeholders as and when required, which includes but not limited to.
 - Providing necessary and requested information to clients.
 - Providing information and advice on all merSETA services, processes and initiatives/projects, Legislative issues, grant processes or status.
 - Responding to queries from Companies, Client Liaison Officers and Coordinators.
 - Responding to and solve queries related to quality assurance, trade test results certification and grant issues.
3. Carry out for all administration processes
4. Providing a support services to all merSETA divisions, enterprises, other Seta's, Department of Higher Education and Training, SARS and all other identified client categories relating to administrative processes.
5. Responsible to liaise with Decentralised trade test centres to ensure that all trade tests related issues are dealt with.

Qualities, experience, knowledge and skills required:

- A minimum of Matric /NQF 4 Qualification
- Diploma in Business and Administraion



- At least 1 year working experience in Administrative position preferably in a services/ customer orientated environment.
- High level verbal communication skills
- Typing and Clerical skill with high level of attention to detail.
- Computer literacy with solid knowledge of Ms Word, Excel, Outlook and Database.
- A service and customers care orientation- Previous customers focus experience would be beneficial
- Knowledge and understanding of Skill Development Legislation

The merSETA is an equal opportunity employer; however, preference will be given to affirmative action candidates. **People with disabilities are encouraged to apply.** Please submit a **detailed CV, qualifications, application form** and motivational letter to: recruitment@merseta.org.za

Only shortlisted candidates will be contacted. **Internal applicants will be shortlisted only if they meet all the requirements.** Should you not be contacted within 21 days after the closing date, please know that your application was not successful. **The MERSETA reserves the right to not make an appointment.** Please refer to merSETA website for more information, www.merseta.org.za.

CLOSING DATE: 31 January 2020